



Responsive Management Systems®

Spring & Fall 2011 Seminars

**Line-Level Leadership®:
BUILDING A POSITIVE WORK CULTURE
THROUGH PERFORMANCE FEEDBACK**

Part I

(April 12th or October 18th)

Managing Effectively Using Negative Feedback

Part II

(April 13th or October 19th)

**Managing Effectively the Unreceptive Employee
Managing Effective Meetings**

*Skill
Demonstrations*

*Experience
Catalyst®*

2011 TIME & LOCATION

8:45AM TO 4:00PM

THE COAST GATEWAY HOTEL - A Barrier-Free Facility

(206) 248-8200 • 18415 International Blvd. (Pacific Highway), SeaTac, WA 98188

Continental Breakfast Provided - Lunch on your own

**PRACTICAL & PROVEN
APPLIED & INCLUSIVE
EFFECTIVE FOR ALL
PROFESSIONS & INDUSTRIES**

*2007 Prices
Still Six Skill-Packed
Hours - Only* **\$179.**

Part I & II - Save 10% — Only \$320

“Where Theory Meets the Road”

Responsive Management Systems®
5704 N.E. 71st Street
Seattle, Washington 98115-6263



Richard Baron

“Creating Productive & Preferred Work Environments”

Since 1985

CUSTOMER SATISFACTION RESULTS AT:
www.responsivemgt.com/evaluation09.html

Dear Participant:

Your presenter is Richard L. Baron, founder of Responsive Management Systems®. The four most frequent comments about Dick's presentations are: *“it was a good use of time,” “it’s practical,” “I can’t wait to get back and try it,”* and most of all, *“it works.”* Please join us.

“I have attended over 200 different types of trainings, and I must say that this is one of my top three! Dick provides an excellent training.”

Fall 2010 Seminar

REGISTER NOW!

**Building a Positive Work Culture
Through Performance Feedback
Spring & Fall 2011 Seminars
April 12 & 13 — October 18 & 19**

Internet On-Line

www.responsivemgt.com/seminreg.html

CALL

1 206 523-4603

Customized on-site Line-Level Leadership® Development also available

“Great! Hands-on Catalyst® communication exercise was perfect.”

Spring 2010 Seminar

To:

FIRST CLASS